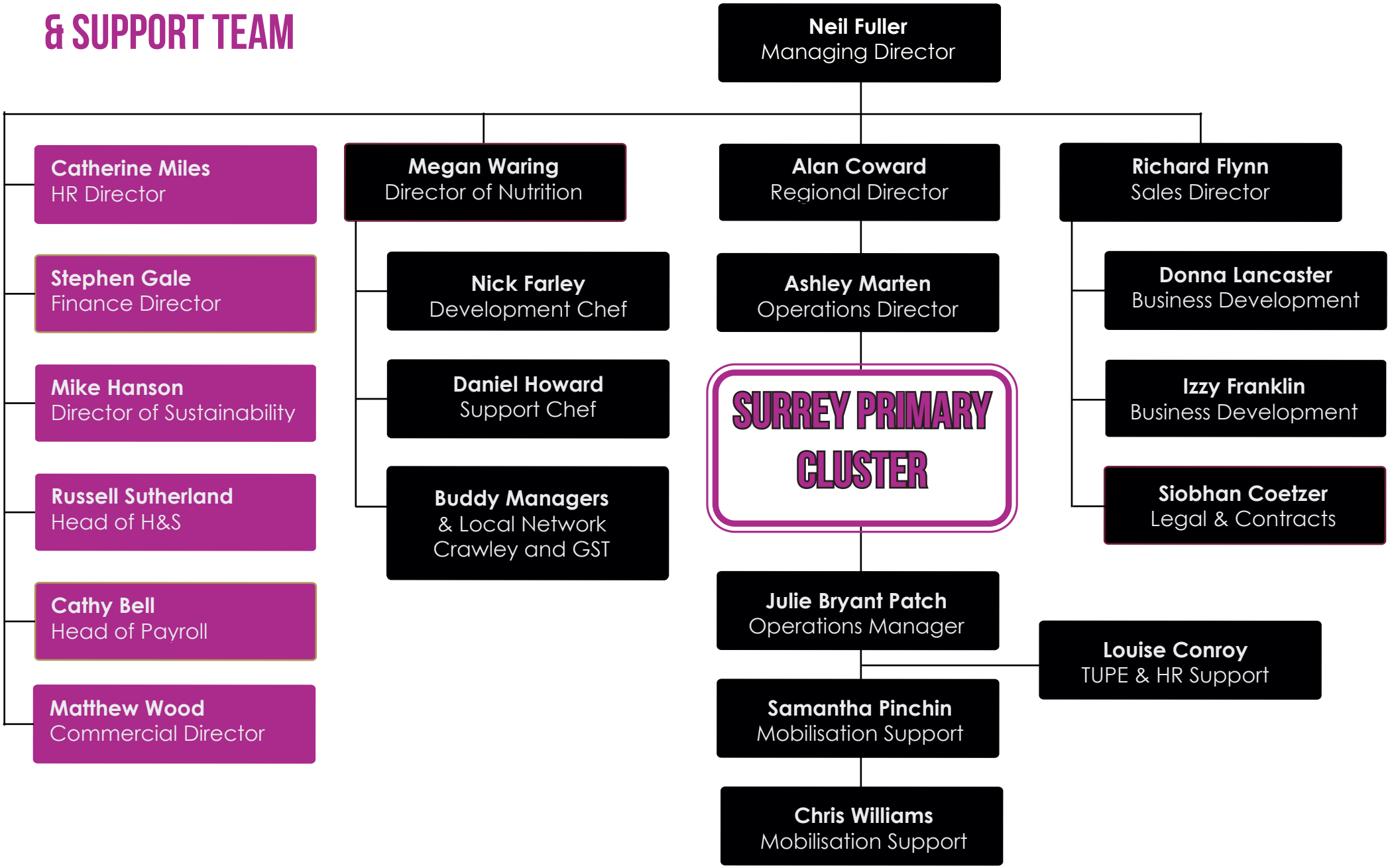MANAGEMENT & SUPPORT TEAM